**EDUCATION**

Malcolm X College (MXC) Chicago, IL

**Associate in Applied Science - PTA** July 2021

**CERTIFICATIONS**

IL Department Financial & Professional Regulations – **PTA** July 2022

American Council on Exercise – **Certified Personal Fitness Trainer** January 2020

American Heart Association – **BLS Provider** March 2020

IL Department of Public Health – **Certified Nursing Assistant** July 2018

IL State Board of Education – **IL Seal of Biliteracy**  March 2016

**WORK EXPERIENCE**

Distinctive Therapy Services **Physical Therapy Assistant** June 2022 – present

* Schedule meetings and booking appointments
* Treat patients of widespread diagnoses/medical conditions (orthopedic, neurological, vascular, respiratory, general medicine, psychological)
* Assessed treatment plans and modified as needed for maximum benefits and performed modalities such as; manual therapy, therapeutic exercise and activity
* Quickly learned new skills and applied them to daily tasks improving efficiency and productivity

Northwestern Medicine **Patient Care Technician**  January 2019 - present

* Work with a varied population of patients and ensure patients safety while transferring and ambulation
* Document with detail patient vitals, mobility and other ADLs into EPIC system
* Assisted treatment center and rehabilitation staff with basic medical and nursing procedures.
* Provided emotional support, physical assistance, and encouragement for patients on their road to substance abuse rehabilitation.

Help at Home **Home Care Aide** April 2018 – June 2021

* Follow care plan and assist patients to ensure a safe environment to prevent falls and accidents.
* Respond to emotional, physical and developmental needs of clients as well as complete light cleaning duties
* Acted as liaison between patient, patient’s family, and medical care organizations.
* Organized, filled out, and completed necessary paperwork and documentation required by Medicare, Medicaid, 3rd-party insurance providers, and VNHA.

**CONTINUED EDUCATION**

**Tech Sales U,** Remote

Sales Development Representative Training, September 2022-Present

* Generate a lead pipeline for Brand Partnerships, Publisher Development, and Strategic Partnerships sales teams
* Collaborate with Account Executives to ensure the successful hand-off of clients
* Maintain clean record keeping of sales outreach and contacts in SalesForce
* Create outreach campaigns to generate leads via email and LinkedIn messaging

**VOLUNTEER EXPERIENCE**

Full-time Bible Educator 2016 - Current

Rush Medical Center 2014 - 2018

**SKILL HIGHLIGHTS**

* Spanish
* Empathy
* Communication
* Team player
* Strong work ethic
* Positive mental attitude
* Flexibility
* Good time management
* Self-confidence
* Microsoft Office 365
* Calendy